



Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-017

Date: April 24, 2007

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to provide a comprehensive and consolidated description of the purposes of the Optional Item Pricing Catalog (OIPC).

Resolution:

The OIPC consists of six distinct categories of goods and services available for purchase by the County pursuant to Schedules 4.3 and 16.1 of the Agreement. These categories are as follows:

1. Desktop Peripheral Hardware

Hardware that is physically connected to a Desktop asset including without limitation non-networked printers, scanners, keyboards, Blackberries, and monitor upgrades (reference Section 4.8.1.3. of Schedule 4.3).

2. Stand Alone Hardware

Hardware that is not connected to a Desktop asset including without limitation video-conferencing equipment, audio-video equipment, and replacement parts (reference Section 4.8.1.3. of Schedule 4.3).

3. Desktop Application Directory Software Licenses

Desktop software classified in accordance with the Desktop Applications Directory (reference Section 4.8.1.4. of Schedule 4.3 and Section 12.2 of Schedule 16.1).

4. Server Software Licenses

Server hosted software, not otherwise covered by an existing Resource Unit, that is commercially available through licensing (reference PRR-004).



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5. Training

IT Training courses (reference Section 4.8.3. of Schedule 4.3 and Section 12.1 of Schedule 16.1).

6. Integrated Systems

An Integrated System consists of an integrated package of hardware and/or software and/or development and/or implementation services. Items to be included in this OIPC category will be unique special purpose items that do not have sufficient widespread demand so as to justify creation of a new Resource Unit for pricing purposes. Items proposed for inclusion in this section of the OIPC will be subject to prior approval by the County Technology Office and will also be governed by the following procedure and conditions.

a. Each Integrated System will be submitted by Contractor as a Work Request estimate, which will include the following:

i. Any third party vendor invoice or bill of materials for hardware, software, or services, which must be itemized and detailed by item description and cost for each item;

ii. Contractor's 10% handling charge on the actual cost of items enumerated pursuant to (i) above;

iii. Payment by the County pursuant to the Work Request shall be contingent upon completion of, and acceptance by the County of, the Integrated System unless otherwise agreed to by the County.

b. Each Integrated System must pass the County's Fair and Reasonable Analysis standard of review, in order to be included in the OIPC.

c. The fees described in Section 12.2 of Schedule 16.1 of the Agreement shall not apply to Integrated Systems Work Requests.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.



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IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: Dorothy R. Gardner

Name: Dorothy R. Gardner

Title: Sr. PCO

Date: 5/21/07

NORTHROP GRUMMAN INFORMATION
TECHNOLOGY, INC.

By: Randolph Pabst

Name: RANDOLPH PABST

Title: DIR., CONTRACTS

Date: 5/18/2007